



# DIVERSEY'S FLOOR CARE & CARPET CARE WORKSHOP

## Who Should Attend?

Any Manager, Supervisor, Floor Care Tech or Distributor Sales Representative who wants to learn the industry's best practices in Floor Care & Carpet Care.

## Course Description

This training workshop is a 1.5 day training program that provides the skills and expertise needed for the care and maintenance of a multitude of hard floor substrates as well as carpeting. This is hands on with application and procedural techniques and training.

## Topics Covered

 Details outlined on page 2

- Floor Care
- Cleaning Fundamentals
- Carpet Care
- Resources & Training Tools

## What Attendees are saying

"I enjoyed this type of training far and away better than any other training I have been to. It was engaging and informative."

"The content was good and the flow as well. The hands on activities were well organized and the segues too."

"Like the fact that we moved often and utilized the whole facility, much better than 'death by PowerPoint'!"

"Excellent experience all around. Learned many new and valuable things this week."



**For additional information  
or to register call  
1-800-558-2332**

click here  
or scan  
QR code



[www.diversey.com](http://www.diversey.com)

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## Topics Covered at the Workshop

### Floor Care

- Substrate Identification
- Troubleshooting Common Problems
- Hands-on Application Training
- The 4 Components of a Good Floor Care Program
- Pad and Brush Selection
- Challenging Flooring Substrates to Include: Stone, Rubber, Linoleum, etc.
- Basic Floor Care Chemistry
- Common Floor Care Mistakes
- Building the Correct Floor Care Program Based on Resources
- Common Floor Care Machine Operation

### Carpet Care

- Carpet Identification
- Stains & Problems
- Daily, Interim & Restorative Maintenance
- Product/Tool Selection & Application

### Cleaning Fundamentals

- The Importance of TACT
- The pH Scale
- General Order of Cleaning
- Safety & Reading a SDS
- Types of Soil and Cleaners

### Resources & Training Tools

- Videos
- Solutions Designed for Healthcare
- Manuals, Wallcharts, Cleaning Cards
- Technical Support
- LMS Modules

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