



23 June, 2022

## EUROPE QUALITY POLICY STATEMENT

Diversey QUALITY POLICY is derived from the company mission:

To protect and care for people through leading hygiene, infection prevention and cleaning solutions.

- In Diversey we are committed to produce safe and highest quality products that customer trust and which meet and exceed customers' expectations.
- We relentlessly drive quality culture across whole organization, where each employee has responsibility for quality.
- We ensure that our products comply with all applicable regulatory and legal requirements, Diversey internal manuals, procedures, practices and international standards that include, but are not limited to ISO 9001, ISO 13485, ISO 22716, IFS HPC, Halal and Kosher.
- We proactively seek for the innovative measures to improve product quality, address emerging risks.
- We build necessary people quality capabilities, expertise and develop the teams to design, manufacture and deliver highest quality products and proactively address relevant quality aspects.
- We set, communicate quality goals for whole organization and the quality strategies are integral part of our business strategies and processes.
- We monitor, measure effectiveness of our processes and programs through internal and external audits as well as use the feedback from the customers to continually improve our performance, eliminate defects, prevent incidents and improve customers' experiences and satisfaction.
- We maintain and regularly review quality policy and quality system documentation to ensure its robustness and completeness. Quality scope is included into Diversey Integrated Management System.
- We set and communicate quality requirements to our suppliers, contract manufacturers and service providers, expect them to comply with Diversey requirements and applicable external standards and assess their compliance.
- We communicate quality aspects across whole organization and to authorities, our external stakeholders, partners, customers.

*Europe Leadership Team fully endorse the Quality Policy.*

A handwritten signature in black ink, appearing to read "A. Krishnan".

*Avin Krishnan*

*VP Supply Chain Europe*

A handwritten signature in black ink, appearing to read "Sinéad Kwant".

*Sinéad Kwant*

*President Professional*

*Western Europe*

A handwritten signature in black ink, appearing to read "Ruud Verheul".

*Ruud Verheul*

*Global President*

*Food and Beverage*