



Consulting™

COVID-19 Operations Support Program

Enhance your operations safety

The spread of the coronavirus (COVID-19) pandemic is affecting each of us. At Diversey Consulting, everything we do upholds the belief that we can support protecting lives, and our advice is aiding to maintain efficient but safe operations.

In this perspective, our team of experts have developed a **Covid-19 operations support program** to help your business prepare for the new circumstances, either for re-opening or for already functional businesses, with special focus on the behavior of people and with the objective to protect staff and guests by limiting the possibilities of an infection spread.

Introduction

Based on international best practice protocols for infection prevention and on our professional experience, Diversey Consulting have developed a three stage Covid-19 operations support program.



Stage 1 / Protocol Design

A Covid-19 Crisis Management Infection Prevention Protocol provides detailed description for safe operations in all business areas. Protocol includes:

- Technical manual
- Internal audit form
- Support documents and wall charts



Stage 2 / Protocol Implementation

E-learning course - covering key aspects of protocol, ensuring key elements are widely explained and didactically presented. After course completion, a training certificate is provided for staff members passing the course exam.



Stage 3 / Verification

On-site audit - conducted by our professional consultants using an audit form especially created for this program.

Auditing process with a strong coaching approach and the key objective to support staff and management, provide responses to questions, assess best procedure for specific situations and ensure business is ready for safe performance.

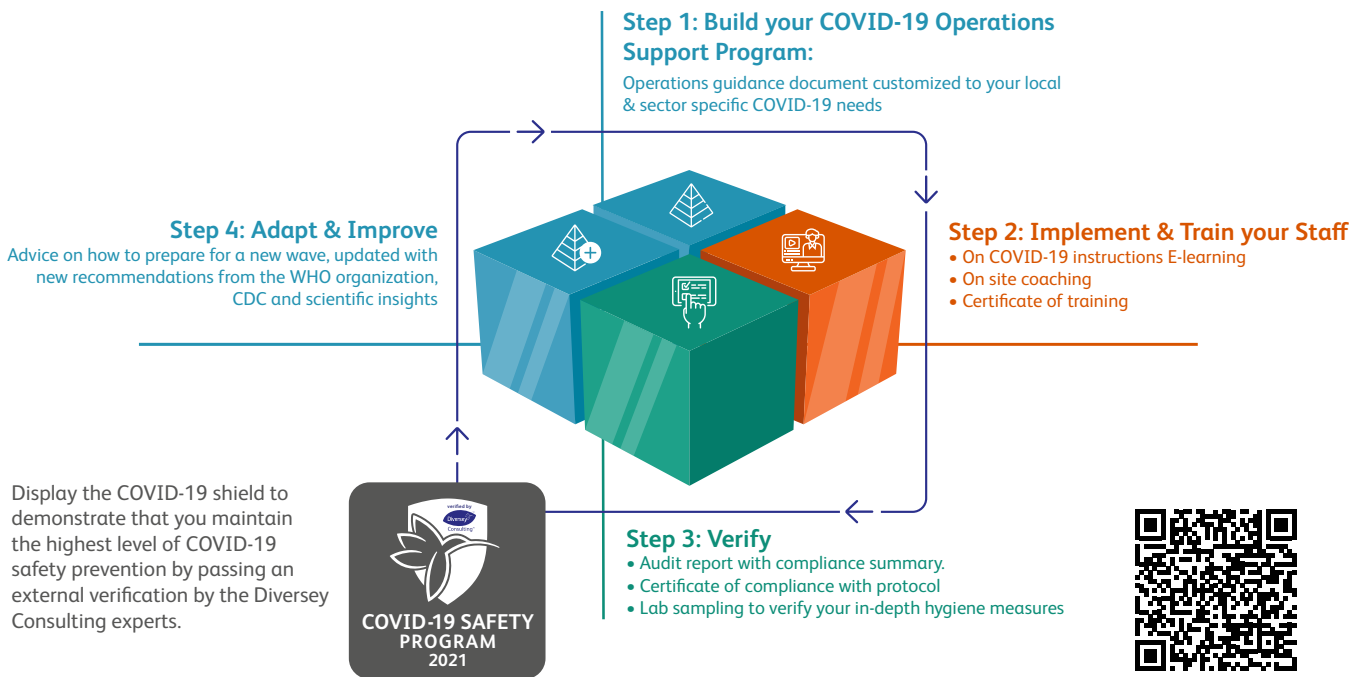
- Audit report with compliance summary.
- Review meeting with business management team to indicate corrective action plans and set priorities.
- Certificate on compliance with protocol.

() each site is assigned to one specific consultant for continuous support and advice.*

*(**) samples for microbiological analysis may also be taken as part of the verification stage.*

These materials are provided for general information purposes only and do not replace each user's responsibility to assess the operational, legal and other requirements applicable to each facility.





Step 4 / Adapt & Improve

Advice on how to prepare for a new wave or how to adapt to a new reality of vaccinated and non vaccinated visitors, updated with new recommendations from the WHO organization, CDC and scientific insights.

- Adaptation or reworking of technical manual
- Review of internal audit form
- Adjustment of the support documents and wall charts

Continuous improvement

Our services are continuously updated with new recommendations from the WHO organization, CDC and insights from the scientific world and business operations.

“Continuous improvement is better than delayed perfection” -Mark Twain

() Eventually, the Covid-19 pandemic will end, but facilities that follow our guidance will acquire robust knowledge in infection-related crisis management.*

Our values:

Expert guidance

Our consultants have a solid background in infection prevention (veterinarians, microbiologists, etc.), and are specifically trained in international Covid-19 prevention measures and local guidelines.

Globally capable

We specialize in multi-site international partners, providing support to large companies across the globe.

Locally competent

Our services are provided by local consultants to ensure local regulations and business realities are met.

We know your business

As we are already delivering your Food Safety and Risk Management solutions.

Diversey Consulting is the global food safety & risk management services group of Diversey.



www.diversey.com