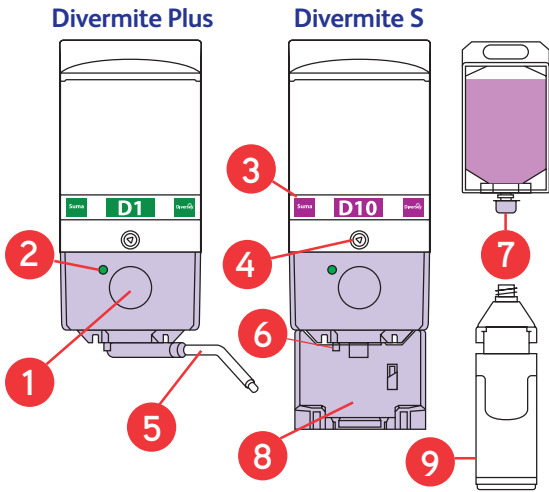


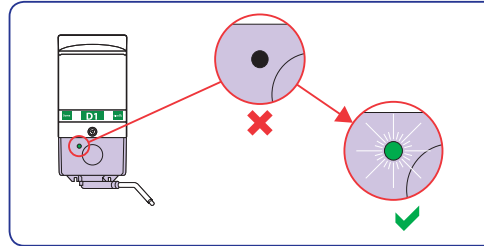


Divermite - Problem Solver

Always check the following before contacting Diversey

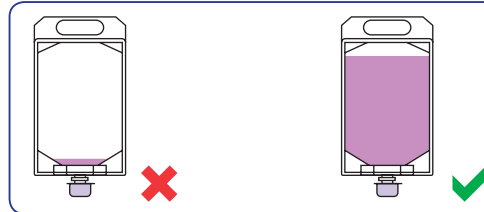


- 1. Dispensing Button
- 2. 'Pump Ready' Indicator
- 3. Product Label
- 4. Cover Lock
- 5. Product Delivery Spout
- 6. Overflow Drain
- 7. Product Pouch
- 8. Bottle Holder
- 9. Bottle (for use with Divermite S model)



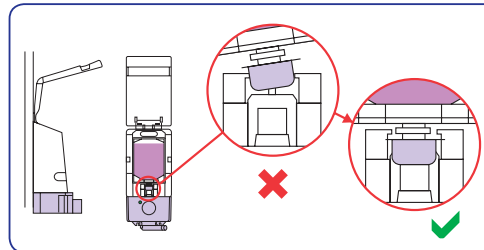
Check Lockout

Ensure green 'Pump Ready' Indicator (2) is visible prior to dispensing. 'Pump Ready' Indicator may take up to (approx) 90 seconds to return after dosing. If it has not returned after this time, check Product Pouch (7) and pouch seating as described below.

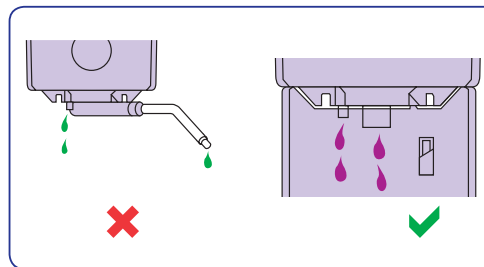


Check Product

Ensure Product Pouch (7) is not empty. Always replace Product Pouch (7) with the same product.



Ensure pouch is seated correctly. Apply downward pressure until a 'click' is heard. If pouch is seated incorrectly, Dispensing Button (1) may not return to original position.



Check product is not leaking from the Delivery Spout (5) or Overflow Drain (6). If product is leaking from the Overflow Drain (6), remove and inspect Product Pouch (7) for splits.

If product is leaking from Delivery Spout, call your account manager. If the problems persist, or for any other problems, call your account manager or the customer service team.

If the above does not solve the problem, please contact Diversey customer service.